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| Joe Collinsworth  Address · Phone  Email · LinkedIn Profile · Twitter/Blog/Portfolio |
| I am a Computer Science student at Western Oregon University planning to graduate with my bachelor’s degree in Spring 2020. I currently work part-time for Western Oregon University Computing Solutions as a desktop support technician and my goal is to become a full-time programmer/software developer after completing my studies. |

# Experience

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| may 2019 – presentDesktop support technician, Western oregon university Over-the-phone and in person technical support for school faculty, staff, and students managed by job tickets in a service request queue, updating tasks and inventory. Management and deployment of software images using Microsoft SCCM and Jamf on lab and faculty office computers. Troubleshooting and maintenance support including network, software installation, security and hardware. |
| Dates From – ToPrint Services technician, DAS Publishing & distribution Routine setup, operation and maintenance of digital and color printers, mail metering, OCR sorting, and book binding machines. Data entry to track inventory, job status, and DMV car title information. Performing tasks and quality checks according to orders on job tickets and maintaining federal data security standards. Dates From – ToMail delivery driver, DAS Publishing & distribution Sorting, loading, transport and delivery of state agency mail to on various daily timed routes to government offices in Portland, Salem, Albany, Corvallis and Eugene, driving on average 500+ miles per week. Use of PacTrac scanning system to track delivery times within a 15-minute window and verify secure pickup and delivery of high security level mail. |

# Education

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| Bachelor of Science in Computer Science, Western Oregon University, expected June 2020  Associate of Applied Science in Computer Science, Chemeketa Community College - June 2018 Associate of Arts Oregon Transfer Degree, Chemeketa Community College - March 2015 Associate of General Studies, Chemeketa Community College - March 2015 |
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# Skills

Extensive commercial driving experience with the State of Oregon

Alcohol Service Permit and Food Handlers permit holder

Oracle Certified Associate, Java SE 8 Progammer

# personal references:

Redacted for privacy reasons